

Client Record Form

Owner's/Guardian's Name(s): _____

Address: _____

City _____ State _____ Zip _____

Primary Phone (_____) _____ - _____ Secondary Phone (_____) _____ - _____

Email Address _____

How did you hear about us? Please Circle:

Veterinarian

Friend/Coworker

Google

Yelp

Current Client

Billboard

Driving-by

Facebook

Instagram

Other: _____

Please list someone other than yourself/spouse in the event that we need more information or are unable to contact you directly. This should be someone whom you have given permission to act on your behalf regarding your pet's care. Please DO NOT list your veterinarian unless you have made specific arrangements with your veterinarian to act upon your behalf. Your ER contact is also authorized to pick up or drop off your pet.

Emergency Contact: _____ Relationship _____

Primary Phone (_____) _____ - _____ Secondary Phone (_____) _____ - _____

Emergency Contact: _____ Relationship _____

Primary Phone (_____) _____ - _____ Secondary Phone (_____) _____ - _____

Veterinarian Hospital/Clinic: _____

Phone (____) _____ - _____ Were your pet's current vaccinations administered by this Vet? Yes or No

Location: _____

Vaccines Administered By (If Different from Above): _____

Additional Persons Authorized to Drop Off and/or Pick-Up My Pet other than Emergency contacts:

Additional Notes or Comments: _____

Pet Record Form

Pet's Name: _____ Date of Birth (or Approx. Age) _____

Dog or Cat (Circle One) Weight _____ lbs Spayed/Neutered: YES NO (Circle One)

Breed: _____ Sex: _____ Color: _____

Behavior Questions:

◇ Is there any type of person, dog or situation that seems to make your pet uncomfortable? _____

If yes, Please Describe: _____

◇ Has your pet ever been boarded before? If yes, where? _____

◇ Has your pet ever bit or shown aggression towards another PERSON or ANIMAL? _____

If yes, Please Describe: _____

◇ Can you take food items away from your pet without them growling? _____

◇ If you have multiple pets in the same run, do they need to be separated for feedings? _____

◇ Has your pet ever jumped a fence or barrier? _____

◇ Are there areas on your pet's body where they DO NOT like to be touched by humans? _____

If yes, Please Describe: _____

◇ Please list any restrictions that should be placed on your pet's activities? _____

◇ Does your pet have any pre-existing medical conditions or allergies? _____

If yes, Please Describe: _____

◇ Has your dog ever socialized with a group of 5 dogs or more? _____

◇ Is your dog more active or timid? _____

◇ Does your dog enjoy swimming? _____

◇ Does your dog eat or shred bedding? _____

Medications: *All medications, supplements & vitamins need to be brought in original bottles and packaging.*

1. Medication: _____ Instructions: _____

2. Medication: _____ Instructions: _____

3. Medication: _____ Instructions: _____

Feedings:

Brand Name of Food: _____ Dry or Wet

Specific Feeding Instructions: _____

If your pet is not eating their food, can we try to add low sodium chicken broth & rice?

Policies, Procedures, Release and Medical Power of Attorney

WARNING: READ CAREFULLY. THIS AGREEMENT INCLUDES A RELEASE OF LIABILITY AND WAIVER OF LEGAL RIGHTS AND DEPRIVES YOU OF THE RIGHT TO SUE SPRING CREEK KENNEL & CATTERY (SCK&C) AND RELATED PARTIES. DO NOT SIGN THIS AGREEMENT UNLESS YOU HAVE READ IT IN ITS ENTIRETY. SEEK THE ADVICE OF LEGAL COUNSEL IF YOU ARE UNSURE OF ITS EFFECT.

By signing this agreement, I make the following representations and agree to all the of the following policies, procedures, terms and conditions:

- 1) Spring Creek Kennel & Cattery reserves the right to refuse any and all services to any pet and/or owner.
- 2) As required by law, all pets must be current on all vaccinations. No pet will be boarded without current vaccination records from a licensed veterinarian, no exceptions.
- 3) Spring Creek Kennel & Cattery is not responsible for any lost or damaged personal items such as but not limited to: toys, blankets, carriers, beds, etc.
- 4) All pets must be free of external parasites such as fleas, ticks etc. If such parasites are found they will be treated immediately at owner's expense.
- 5) All pets must be in good health at the time of drop-off. Spring Creek Kennel & Cattery is not responsible for any pre-existing or breed-related conditions. Spring Creek Kennel & Cattery is not responsible for any conditions that are induced by stress such as hot spots, diarrhea, vomiting, skin allergies, eye discharge etc.
- 6) If my pet should be injured, appear sick, or otherwise require veterinary care at anytime during their stay, as determined by Spring Creek Kennel & Cattery in it's sole and absolute discretion, I hereby authorize Spring Creek Kennel & Cattery to act on my behalf, and in my pet's best interest, by obtaining veterinary care at the owner's expense, if deemed necessary. I understand that I am responsible for any and all charges, including transportation costs, incurred with respect to any such veterinary services. I name Spring Creek Kennel & Cattery as my attorney-in-fact to act in my name to accomplish the foregoing.
- 7) Spring Creek Kennel & Cattery is authorized to take pictures of my pet for use in advertising, social media and promotional materials, and any pictures taken become the property of Spring Creek Kennel & Cattery.
- 8) Participation in play time is at the sole discretion of Spring Creek Kennel & Cattery. Pets may be separated from each other based on the sole discretion of Spring Creek Kennel & Cattery.
- 9) I fully understand that there are inherent and potential risks involved with interactions between humans and pets, as well as between pets and other pets, which may result in property damage or bodily harm. I understand that Spring Creek Kennel & Cattery is not responsible or liable for any of the following: injuries (or death) to my dog caused by other dogs (including being bitten); diseases or ailments which my dog may contract from other dogs; including infections and viruses; falls; drowning; theft; collisions with vehicles; running away; natural disasters; fire; the unavailability of emergency medical care or any items necessary for the care of my dog due to circumstances beyond the control of SCK&C (including food, water, medicine & electricity); the negligence or deliberate acts of third parties; or injuries or death to my dog caused by themselves including but not limited to ingesting foreign objects, chewing themselves, chewing foreign objects, running away or hanging themselves.
- 10) I agree to pay for all fees, services and products using cash, check, credit or debit card. I further agree to pay the cost of any check or debit charges returned or challenged for any reason. Returned check fee is \$50.00 per occurrence.
- 11) Abandoned Animals: I agree that I will not neglect to pick up my pet by the time he/she is scheduled to leave without providing notification. Any pet that is left at SCK&C without any contact, instruction, notification from me, of the ability, willingness or plans to pick him/her up by myself or my personal representative or agent, will be considered abandoned upon the fourteenth (14th) day of such notification failure. I understand that if I abandon my pet at SCK&C, SCK&C will, by default, become the legal owner and guardian of the pet. SCK&C will, in it's sole discretion, determine whether to try to rehome and adopt the pet from SCK&C location at which he/she was abandoned or relinquish the pet to an unrelated shelter of its choice. I FULLY UNDERSTAND AND AGREE THAT IF I ABANDON MY PET AT SCK&C, I MAY BE UNABLE TO RETRIEVE POSSESSION OF MY PET AND WILL HAVE NO RECOURSE AGAINST SKC&C.
- 12) According to the ASPCA, "When bloat occurs, the dog's stomach fills with air, fluid and/or food. The enlarged stomach puts pressure on other organs, can cause difficulty breathing, and eventually may decrease blood supply to a dog's vital organs. People often use the word "bloat" to refer to a life-threatening condition that requires immediate veterinary care known as gastric dilatation-volvulus (GDV), gastric torsion and twisted stomach. This condition can cause rapid clinical signs and death in several hours. Even with immediate treatment, approximately 25% to 40% of dogs die from this medical emergency. The exact cause is currently unknown. Certain risk factors include: rapid eating, eating one large meal daily, dry food-only diet, over-eating, overdrinking, heavy exercise after eating, fearful temperament, stress, trauma and abnormal gastric motility or hormone secretion. Bring your dog to a veterinarian immediately. Timeliness of treatment is paramount, since a dog exhibiting signs of bloat may actually have GDV, which is fatal if not promptly treated. Depending on your dog's condition, a veterinarian may take an X-ray of the abdomen to assess the stomach's position. The vet may try to decompress the stomach and relieve gas and fluid pressure by inserting a tube down the esophagus. If the stomach has rotated, emergency surgery is necessary to correct torsion. There are many complications that can occur both during and after surgery, including heart damage, infection and shock; intensive post-operative monitoring for several days is routine. Most vets will recommend that during this surgery, the dog's stomach be permanently attached to the side of the abdominal cavity in order to prevent future episodes. Most dogs

love to overeat if given the opportunity, so any dog, from a Greyhound to a Chihuahua, can get bloat. However, it is very rare for dogs that are not large, deep-chested breeds to be struck with GDV. This condition most often afflicts those dogs whose chests present a higher depth-to-width ratio. In other words, their chests are long (from backbone to sternum) rather than wide. Such breeds include Saint Bernards, Akitas, Irish Setters, Boxers, Basset Hounds, Great Danes, Weimaraners and German Shepherds.” I understand that this is a risk inherent to owning a dog. SCK&C will make every effort to get your dog veterinary attention as soon as possible at the owner’s expense.

13) Infectious Canine Tracheobronchitis: According to the ASPCA, “Kennel cough is a term loosely used to describe a complex of respiratory infections—both viral and bacterial—that causes inflammation of a dog’s voice box and windpipe. It’s a form of bronchitis and is similar to a chest cold in humans. Symptoms of Kennel Cough: A persistent dry cough with a “honking” sound, Gagging, Coughing up white foamy phlegm, Fever, Nasal discharge. In most cases, they’ll appear healthy except for the cough. Dogs can catch kennel cough in several ways: Kennel cough can spread through aerosols in the air, directly from dog to dog, or through germs on contaminated objects. Kennel cough can also spread through direct contact like shared water dishes or even greeting another dog. See your veterinarian if your dog develops a cough. In some cases, you may be advised to simply let kennel cough run its course and heed the following: Dogs with kennel cough should be isolated from other dogs. A cough suppressant or antimicrobial may be prescribed. In most cases, the signs of kennel cough gradually decrease and disappear after three weeks. Young puppies, elderly dogs and other immunocompromised animals may take up to six weeks or more to recover. Animals may remain infectious for long periods of time even after the symptoms have cleared up. Serious cases of kennel cough can lead to pneumonia if left untreated.” I understand that canine cough is unpreventable and there are over one hundred strains which are all an airborne virus and SCK&C is not responsible. If my pet shows symptoms of canine cough, SCK&C will make every effort to get your dog veterinary attention as soon as possible at the owner’s expense. I also authorize SCK&C at SCK&C’s sole discretion, to take any steps necessary to isolate my pet to avoid further exposure to other pets in the facility.

14) WAIVER, RELEASE AND INDEMNIFICATION: I HEREBY AGREE TO EXPRESSLY AND FOREVER GENERALLY WAIVE, DISCHARGE CLAIMS, INDEMNIFY, RELEASE FROM LIABILITY, SAVE, HOLD HARMLESS AND DEFEND SPRING CREEK KENNEL AND CATTERY, their invitees, sponsors, advertisers, owners, officers, directors, employees, volunteers, agents, representatives, lessors, and all others having an interest in SCK&C (“the Releasee’s”) from and against ANY AND ALL INJURY, LIABILITY, CLAIMS, LITIGATION, ACTIONS, SUITS, COSTS, LOSSES, DAMAGES, ATTORNEY’S FEES, EXPENSES OR DEMANDS OF EVERY CHARACTER WHATSOEVER on account of, arising out of, resulting from or relating in any way to (1) any act or omission of the Releasees, including negligence, and (2) my or my pet’s participation at SCK&C or otherwise. I AGREE THAT THIS RELEASE SHALL BE BINDING ON ME AND MY SUCCESSORS, HEIRS, LEGAL REPRESENTATIVES AND ASSIGNS. I ALSO EXPRESSLY AND FOREVER RELEASE SCK&C FROM ANY DUTY TO PROTECT ME OR MY PET(S) FROM INJURY OF ANY KIND, AND AGREE THAT EVEN IF SCK&C CHOOSE TO IMPLEMENT SAFETY PRECAUTIONS, SUCH ACTIONS SHALL NOT ALTER THE FACT THAT I HAVE RELEASED SCK&C FROM ANY DUTY TO PROTECT ME OR MY PET(S).

I hereby certify that I am the owner of this pet. I hereby grant permission to Spring Creek Kennel & Cattery to act on my behalf, and in my pet’s best interest, by obtaining veterinary care at my expense, if deemed necessary, for all illness and injury. I further agree to pay for all veterinary and other necessary services. I hereby acknowledge and agree that all the information provided in this client record form and pet record form is complete and accurate to the best of my knowledge. I further acknowledge and agree that I have read, understand and agree to all the terms and conditions contained herein. I hereby execute the agreement for my pet, myself, and my heirs , successors, representatives and assigns. I further attest that if I am not the sole owner or representative of the pets subject to this application, that my signature is sufficient to enter in this agreement for and on behalf of any other owner or representative.

Owner’s/Guardian’s Signature	Printed Name	Date
Owner’s/Guardian’s Signature	Printed Name	Date